

## Agenda Orientation & Training workshop

- 09:30 registration, coffee
- 10:00 welcome, introduction of participants
- 10:15 EBC's benchmarking programme
- 10:45 the benchmarking process
- 11:15 the benchmarking methodology
- 12:00 lunch
- 13:00 the benchmarking platform
- 14:00 wrap-up
- 14:15 break
- 14:30 individual consultations
- 16:00 closure

## Route description from Copenhagen Airport to HOFOR-office

HOFOR

Ørestads Boulevard 35

2300 Copenhagen

Denmark

HOFOR's office is located near Copenhagen Airport and easy to reach by taxi (about 10 minutes) or public transport (about 20 minutes).

For public transport, you can buy a ticket in Copenhagen Airport terminal (2 zones). From the terminal, take a train in the direction of Copenhagen city that stops at **Ørestad** (about 4 km). Over here, change to **metro line M1 direction Vanløse**. Take off at **Bella Center** (1 stop); the office of HOFOR is about 200 m from here.

